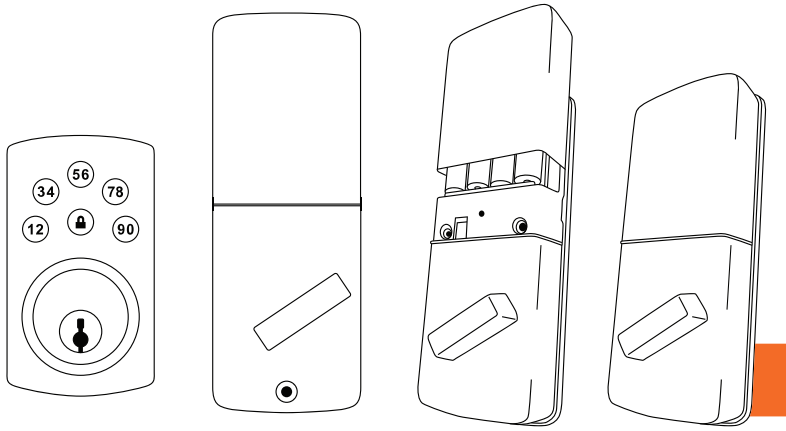
HomeOtto Door Lock Guide



Setup

1. Slide the top cover up and towards you then insert 4 “AA” batteries

2. Ensure the HomeOtto HUb is plugged in to power and an active internet connection

3. Follow the in-app instructions to set up PIN codes for your new HomeOtto Door Lock

Usage

Unlocking

Enter one of the 4-digit PIN codes you set in the app by pressing the corresponding button on the keypad once per digit

Locking

Press the lock button once

Note: there is a maximum of 8 PIN codes that can be set for different users in the app.

Slow Motor

- Ensure that the deadbolt does not contact the strike plate during operation
- Make sure the handle of the door is fully latched before operating the lock
- Replace batteries

Door “unlocks” when lock button is pressed

The locking direction is set backwards. To reset, turn the lock handle to the desired “unlocked” position and press the white button under the battery cover for 5 seconds until it beeps

Note: An Otto Lock is the best, but sometimes even the best isn’t good enough. Always be prepared and keep a physical key with you in case of emergency.

Troubleshooting

Please contact us directly to troubleshoot issues

https://homeotto.ca/help/help-desk.html or text 780-851-8886

To add additional locks to your system, please contact us directly as well

Warranty covers manufacturing defects. Issues caused by environmental conditions such as heat, cold, frost buildup, dust buildup, foreign objects, low batteries, loss of communication (internet, range, or RF interference issues) are not covered.